

## OPTING OUT

If you do not wish to participate in Glenorie Rewards, please advise management in writing. You will still remain a financial member of the Club however not eligible for rewards, promotions and discounts within Glenorie Rewards

# GLENORIE *Rewards*

IS ADMINISTERED BY



3 Post Office Rd,  
Glenorie NSW 2157

**Phone:** (02) 9652 1183

**Email:** [info@glenoriersl.com.au](mailto:info@glenoriersl.com.au)

ABN: 29 001 068 631



Rewards are subject to change at the Club's discretion.

Full Terms & Conditions available upon request.

Player Activity Statements available upon request



**Help is close at hand**

**GAMBLE AWARE**  
[gambleaware.nsw.gov.au](http://gambleaware.nsw.gov.au)  
1800 858 858





## GLENORIE REWARDS IS OUR WAY OF SAYING THANK YOU

to you for being a loyal member of **Glenorie RSL Club**, by being able to turn your visits to the Club into real rewards!

The key is using your membership card each time you visit your Club. Simply present your card at the bar when making purchases to earn **Glenorie Reward Points**.

See Reception for all the ways you can earn Glenorie Reward points.

Make sure we have your email and mobile to ensure you don't miss out on any of your rewards!

## WHAT ARE THE TIER LEVELS ?

Glenorie Rewards has 4 tier levels.



You are placed in a tier level based on the number of Tiering Points earned in a 6 month period. If you are new to the Club, you are automatically placed in the Bronze tier level.

### TIER MOVEMENTS

Tier reviews take place at the beginning of each month for all members. If you are eligible to move up into a new tier you will be promoted on the first business day of the month. Every February and August a review will take place of those members who have not maintained enough points to stay in their current tier. If you have not maintained your current tier level, you will then be moved into a new tier on the first business day of February or August.

To find out what tier you are in, ensure we have your up-to-date email address for your tier status and points balance to be sent to you monthly. Or, simply swipe your membership card at the rewards kiosk, or ask one of our friendly staff at the point of sale.

**BONUS POINTS EXPIRE ON THE 30TH JUNE FOR ALL TIERS EXCEPT GOLD & PLATINUM**

## EARNING TIERING POINTS

Earning Glenorie Rewards tier points will move you up the tier levels

- ✓ Earn 1 point for every \$1 spent at the Bar

See Reception for all other ways to earn tiering points

## EARNING BONUS POINTS\*

Bonus points don't count towards tiering levels, they are bonus points for you to enjoy!

- ✓ Earn 1 point for every \$1 spent at the Bar
- ✓ Earn bonus visitation points when swiping at the member's reward kiosk
- ✓ Earn through selected draws & promotions

See Reception for all other ways to earn tiering points

## SPENDING YOUR BONUS POINTS

There are many ways you can choose to spend the points you have saved up!

Spending your points at The Kitchen and The Bar. Spending your bonus points will not drop you down in tier levels.

One Glenorie Rewards Bonus Point is equal to one cent.  
e.g. 2000 points = \$20.00 | 1050 points = \$10.50

## WHAT ARE THE REWARDS & BENEFITS OF THE GLENORIE REWARDS PROGRAM

★★★★	<i>Bronze</i>	<i>Silver</i>	<i>Gold</i>	<i>Platinum</i>
Entry into members promotions & draws	✓	✓	✓	✓
Members discount on food & beverage	✓	✓	✓	✓
Birthday rewards	\$10 REWARD	\$20 REWARD	\$30 REWARD	\$50 REWARD
Food & beverage Pay by Points in full discount	10%	20%	30%	40%
Email & SMS offers and rewards	✓	✓	✓	✓
Earn spot prizes when using membership card in venue	✓	✓	✓	✓
No ATM Fees			✓	✓
Discounted 'The Grove' Room Hire			✓	✓

\*Bonus Points including birthday & promotional points do not contribute to tiering levels